



SUNFIRE GLASS LAMINATED UNIT WARRANTY

Sunfire Glass guarantees its laminated glass units for a period of five (5) years from the date of manufacture. This warranty ensures the product will be free of manufacturing defects, including edge separation or delamination that materially obstructs vision within the defined visible area (per ASTM C1172 standards).

If a defect is confirmed, Sunfire Glass will, at its discretion, either replace the defective glass unit at no charge to your location or refund 100% of the original purchase price. The warranty on any replacement unit will cover only the remaining term of the original warranty. Labor, removal, reinstallation, or other incidental costs are not covered.

To make a claim under this warranty, the purchaser must:

1. Notify Sunfire Glass in writing of any alleged defect promptly.
2. Provide Sunfire Glass with a reasonable opportunity to inspect the defective unit prior to removal or alteration.

Conditions That Void This Warranty

This warranty will be void under the following circumstances:

1. The product is broken, fractured, or damaged by external causes not related to manufacturing.
2. Improper storage, handling, processing, or installation, contrary to industry standards.
3. Use of cleaning materials, sealants, or coatings that are incompatible or damaging to the product.
4. Faulty building construction, design, or abnormal weather conditions causing damage to the product.
5. Destruction or disposal of the product before an inspection is conducted by Sunfire Glass.
6. The product has been altered or modified in any way, including but not limited to polishing, cutting, grinding, or other processes performed by third parties after delivery.
7. The product has been exposed to corrosive, abrasive, or otherwise damaging substances, such as acids, alkalis, or incompatible cleaning agents.

Exclusions and Limitations

- Sunfire Glass assumes no responsibility for scratches, blemishes, abrasions, or damage caused by cleaning agents, solvents, acids, or other chemicals.
- This warranty does not apply to laminates with exposed edges or damage resulting from acts of nature or external impacts.
- Edge Blush caused by moisture exposure at the edges is not covered by this warranty.
- This warranty is non-transferable and applies only to the original purchaser of the product.
- Customers are responsible for checking the glass for breakage upon delivery. Sunfire Glass will not accept claims for damaged glass after delivery.

Additional Terms

- Any replacement glass supplied under this warranty will only be covered for the remaining term of the original warranty period.
- Sunfire Glass disclaims any responsibility for warranties made by customers to subsequent buyers or end users.
- No employee, representative, or distributor of Sunfire Glass is authorized to modify this warranty.

This warranty represents the full extent of Sunfire Glass's liability and excludes all implied warranties, including merchantability or fitness for a specific purpose. Sunfire Glass disclaims any liability for indirect, special, incidental, or consequential damages.